

GABRIEL JIVA



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Sarasota, FL

Hi, I'm an engineering leader who enjoys both the technical and human aspects of the job. I have 19 years of experience in mostly leadership roles, including 9 years in management, where I've grown & matured organizations, crafted the technical vision, and consistently driven teams to meet challenging goals along the way.

The problems I love are the hard ones, and my passion is creating an environment in which brilliant problem solvers can thrive, and supporting them to succeed.

BACKGROUND

Leading highly technical teams

Cultivating collaborative culture

Architecture, APIs & system design

Organizational efficiency

Recruiting, retention & mentorship

EDUCATION

MASTER OF SCIENCE

Electrical Engineering

Focus areas: Machine Learning,
Statistics, Networks

University of Florida
2003-2004

BACHELOR OF SCIENCE

Electrical Engineering

University of Florida
1998-2002

PATENTS

Connection-Oriented Messaging and
Signaling in Mobile Health Networks
Patent #9,749,825, awarded 2015

Remote Healthcare Management
Publication #2022/0310248, pending

SENIOR ENGINEERING MANAGER

Toast | Remote | 2022-2023

The modern restaurant platform. Leader of its takeout & delivery org.

- Teams cover Android point-of-sale and integrations with major ordering & delivery partners
- Doubled team size and mentored managers through growth
- Addressed scaling & execution gaps in team norms & processes
- Championed adoption of end-to-end automated testing
- Member of hiring steering group; wrote interview guidelines

HEAD OF ARCHITECTURE

Hillrom | Remote | 2019-2022

A major med-tech company, which acquired Voalte. Led enterprise architecture for the ~150 developer medical communications division.

- Managed the senior technical staff
- Owned the architectural roadmap, APIs, and technical initiatives for the 4 major product lines
- Established distributed communication norms, expanded guilds, and organized summits to improve collaboration
- Led creation of video communications platform, migration to containers and other initiatives spanning multiple departments

PLATFORM ENGINEERING LEADER

Voalte | Remote | 2013-2019

A VoIP and mobile chat startup for hospital staff. I reported to the VPE, and led platform, integrations & enablement. Engineering tripled from a dozen developers when I started, until it was acquired.

- Created and managed multiple platform and product teams
- Developed communication protocols and client architecture
- Led backend overhaul to drastically improve performance

SOFTWARE ENGINEER III | **SRI International** | 2007-2013

STAFF SOFTWARE ENGINEER | **MRSI** | 2004-2007